

SHBR
GROUP



**Master
Builders
Association**
New South Wales





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OUR DETAILS

Business Name: SHBR Group Pty Ltd

ABN: 76 085 591 699

Builders Licence Number: 107756C

Head office Sydney: Suite 2/118 Great North Rd
Five Dock NSW 2046

Company Director: Tony Loprevite - 0417 669 689

Newcastle Office: 7/163-165 Brighton Avenue
Toronto NSW 2283

Operations Manager: Greg Smith - 0409 830 174

Head Office Telephone Number: 02 8753 0188

Facsimile Number: 02 8753 0199

24 Hour Emergency Number: 0417 785 591

Email: claims@shbr.com.au

Office Hours: Monday – Friday 8.30am – 5.30pm


COMMERCIAL
RESIDENTIAL
INSURANCE / STRATA

SHBR GROUP OVERVIEW



SHBR Group is a construction/building company with over 30 years of experience, with a distinct focus on providing high quality Assessing, Estimating, Scoping, Quoting, and subsequent Remedial Building and Repair services to leading Insurance companies and Strata Property Managers in both residential and commercial building sectors.



Specialising in Assessing, preparing causation reports with digital photos, claim determination per policy guidelines, quotations within a negotiated time frame of receipt of request, repairs to property following insurable events such as fire, flood, storm, impact and malicious damage, SHBR's well trained and industry experienced team of Estimators, Professional trades and Administrative personnel is backed with many years of Building, Estimating, Assessing, Architectural and Project Management experience.



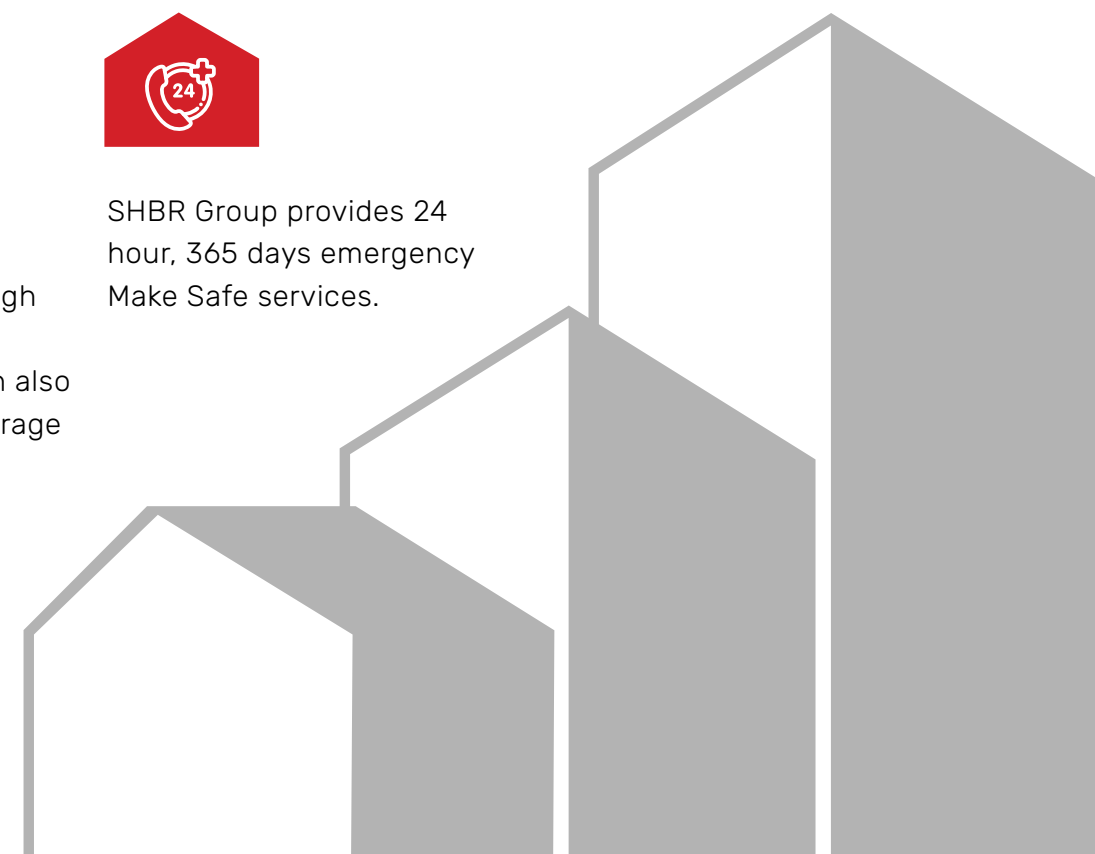
SHBR Group services the Sydney Metropolitan area, Blue Mountains, Central Coast, Newcastle and the Hunter region, Wollongong, Nowra and Surrounding areas, Port Macquarie and Surrounds. SHBR Group's regional coverage ranges from Batemans Bay in the South up to Port Macquarie in the North and Tamworth inland.



SHBR Group is able to manage all work types from minor repairs through to major Domestic and commercial loss and can also arrange removal and storage of salvaged items.



SHBR Group provides 24 hour, 365 days emergency Make Safe services.



OUR STORY

Tony Loprevite

FOUNDER & MANAGING DIRECTOR
AT SHBR GROUP

Tony began his building career with small jobs and house repairs. He progressed to larger home extensions and with time, this led to building upmarket homes and extensions, as well as commercial works across Sydney and NSW.

He started Sydney Home and Building Repairs Pty Ltd (SHBR Group) in 1999 just before the Sydney Eastern Suburbs hailstorm.

Due to the large volume of work caused by this major storm event, SHBR Group grew to specialise in insurance repair works which generally came from insurance assessors. Due to the business' work ethic, SHBR Group gradually grew from strength to strength every year.

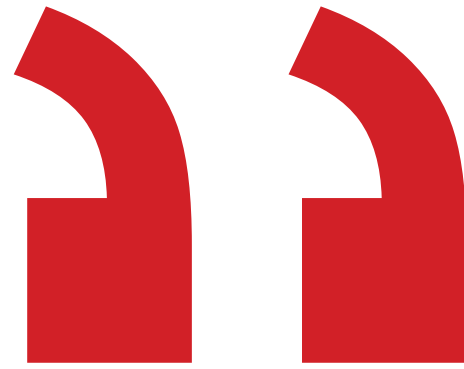
In 2012, the company expanded further and due to its extensive management and building skills, were selected to join insurance company panels.

To date, SHBR Group has further expanded its client base and is known for its expertise in



customer service and complex and challenging repairs.

Tony's greatest attributes would be that he never is one to shy away from hard work, and that he's always considered reliable & committed. He also has a high level of attention to detail, and is able to work on multiple projects at any one time. Tony takes pride in being able to communicate clearly with his customers, delegate to his loyal staff and great contractors, thus achieving the best results for all his clients.



Our Team

- **7 x Insurance Building Assessors**
- **2 x Large Loss Project Managers**
- **1 x General Manager**
- **1 x Operations Manager**
- **4 x Accounts Staff**
- **6 x Administration Staff in Sydney**
- **2 x Administration Staff in Newcastle**

OUR VALUES

INTEGRITY

Always do “the right thing”.

HONESTY

Always be honest and truthful, with our Customers, Clients, Trades and Ourselves.

PROFESSIONAL

Conduct ourselves with the utmost professionalism at all times.

RELIABLE

Be consistent and dependable at all times.

We strive to meet these values and make them a part of our routine, every day!

OUR SAFETY CULTURE



Our safety culture is aligned to our company values and is driven by our leadership team. We aim to motivate and inspire others to work towards a common goal of ZERO harm. This ensures everyone goes home safely every day.



At SHBR Group we foster the development of attitudes and beliefs that support safe behaviour of ourselves, our team mates, our clients, our contractors and our community.



We encourage our team to provide constructive feedback to each other on their behaviours and actions. By monitoring, reviewing and reflection of personal effectiveness, we enable individuals to fine tune and continually improve their ability to build on our Safety Culture.



SHBR Group encourages team involvement, input and participation to empower individual contribution to driving continuous improvement in our safety management processes. We believe this awareness will lead to greater engagement with our team in safety conscious behaviours that ultimately reduce hazards and risks in our work environment.



SHBR Group specialises in Assessing, Estimating , and Scoping Insurance Repairs, regardless of size, and if required, determine policy coverage in line with the relevant Insurer Product Disclosure Statements.

Additionally we provide remedial repair works, for accepted claims, on approval from our Clients.



With our team of dedicated and experienced full time staff, we ensure strict timeframes are met, with prompt and accurate communication at all times.



We have over 400 registered, fully Insured and licensed subcontract trades that are Insurance Repair trained, quality screened, and monitored on an ongoing basis to ensure we are working with the right people.



Be it a small ceiling repair or a full house demolition and rebuild, SHBR Group is the company for the job!



We have an in house joinery shop that specialises in kitchen cabinetry repairs.

OUR SERVICES

We offer a wide range of services including:

- Causation Reports/Policy determination
- Repair Scope Of Works
- Quotations
- Roof reports -(condition/leak location)
- Leak Reports- (Plumbing failure/waterproofing etc.)
- Emergency Electrical Works and Repairs
- Emergency Plumbing Works and Repairs
- Emergency Roof Repairs
- Emergency Make Safe - Call Outs
- Impact Damage Repairs
- Fire restoration
- Water Damage Mitigation and restoration
- Storm damage Repairs
- Roof repairs
- Building rectification Repairs
- Waterproof Membrane rectification
- In-house Joinery Shop Services
- And general unlimited building advice as required.



ASSESSMENTS

We are able to provide Inspection /Causation Reports in any required format, and where necessary arrange additional trade/service providers for specialist reports, including but not limited to:

- Roof Damage/Condition/Leak Source reports
- Plumbing/Non invasive Leak location Reports
- Electrical Condition/Causation Reports
- Solar Condition/Performance metering for Panels and Inverters
- Structural/Geotechnical Engineer Reports
- We attach separately examples of Typical Inspection Reports and Specialist reports
- We use the latest technology workflow system with B2B capability that enables us to complete and upload assessments from site/same day, and allows for virtual assessment if required.
- We use drones when and as required to inspect difficult access roofs.

CONCLUSION

SHBR Group is committed to a philosophy of continuous quality, improvement and sustainable construction practice in all of its service provision.

At SHBR, we believe in assisting our clients and our mutual Insured customers by providing quality professional services, which we believe will lead to a continuance of business with your organization for years to come. We believe in, and nurture long term partnerships.

SHBR Group will never offer our services if we cannot provide our 100% commitment and dedication to our tasks.



CUSTOMER TESTIMONIALS

"More than happy. The workman very professional, fast! Very clean work. Product brilliant. Phone calls always returned. I thank you very very much."

- Green Valley NSW 2168

"Best service from an insurance company ever. All the trades people were very friendly and the work was excellent. 10 out of 10."

- Nabiac NSW 2312

"Very happy with the service and feedback provided by the SHBR and their trades people"

- Liverpool NSW 2170

"All contractors who completed the repairs are professionals, friendly, and completely accomplished the job perfectly. I should say they are all your assets and please don't lose them. Thank you all. 'More power to SHBR group'"

- Rooty Hill NSW 2766

"I'd like to thank all the builders and admin staff at SHBR for all their efforts in their professional work carried out, I'd Highly recommend them."

- Brighton Le Sands NSW 2216

"We could not be happier with the service we received from SHBR. Greg was fantastic to deal with throughout the whole ordeal and would recommend to anyone, Thank you for everything."

- Kearsley NSW 2325

"Excellent tradies, very good at their trades, thanks.."

- Anna Bay NSW 2316

"Excellent Service, prompt and thorough. Really appreciate the genuine professional attitude and service, Many thanks Cathy.."

- Merewether NSW 2291





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